

Pink Mantis Beauty Terms & Policies

1. Privacy Policy

Pink Mantis Beauty values your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and protect information submitted through our website.

Information We Collect

When you submit an inquiry form, contact form, or booking request, we may collect:

- Name
- Email address
- Phone number
- Message or inquiry details

How We Use Your Information

We use the information you provide solely to:

- Respond to inquiries
- Communicate about services, bookings, or education
- Provide customer support

We do **not** sell, rent, or share your personal information with third parties for marketing purposes.

How Your Information Is Stored

Information submitted through this website may be collected via secure Google services (such as Google Forms) and/or delivered directly to our business email. We take reasonable measures to protect your information from unauthorized access.

Cookies and Tracking

This website does not use cookies for advertising or tracking purposes. Any essential cookies used are part of standard third-party services (such as Google) required for basic site functionality.

Third-Party Services

This website may link to third-party services such as online booking platforms or social media. Pink Mantis Beauty is not responsible for the privacy practices or content of external websites. Please review their privacy policies separately.

Your Rights

You may request to review, update, or delete your personal information at any time by contacting us.

Contact:

Pink Mantis Beauty

Email: PinkMantisBeauty@gmail.com

2. Booking & Payments

- **A total payment for Service balance is due upon booking.**
- **Forms of Payment:**
- We accept [Venmo, Zelle, credit card, etc.]. Third-party processing fees may apply depending on the method selected. Additional fees may apply as outlined in these policies.
- This applies to all services except for Production or Specific Invoiced event services in which prior payment arrangement or negotiation has been agreed upon.

3. Cancellations, Rescheduling & Fees

Client Cancellations (Non-Bridal)

Because of high demand and limited availability, the following applies to **all non-bridal / non-wedding services**:

- If you cancel **within 72 hours or less of your appointment time**, the **full remaining balance is still due**.
- This **does not apply to bridal or wedding services**, which follow their own contract.

Bridal & Wedding Cancellations

Bridal bookings are governed by a **separate written bridal contract** and **do not follow the 72-hour policy above**. In general:

- The bridal contract is **strict and cannot be adjusted once signed**, except as stated in that contract.
- Brides who schedule a **trial** may have a limited window (for example, **48 hours after the trial**) to cancel the wedding-day contract for a refund, if this is specified in the contract.
- After that window, any cancellation will follow the terms in the signed bridal contract and may result in the **full amount still being owed**.

4. Service Provisions, Health & Safety

Clean Canvas

To ensure the best results and timing:

- Clients must arrive with **clean, dry hair** and a **moisturized, makeup-free face**, unless otherwise instructed.
- Additional blowout services are available if booked in advance. Please **do not** arrive with wet or damp hair unless a blowout service has been added.

Allergies & Sensitivities

- The client must inform the artist of any **known allergies or skin sensitivities** prior to services.
- The artist is **not liable** for adverse reactions to products if allergies or sensitivities were not disclosed.
- A patch test can be performed on request before full application.

Health & Illness

- Services will not be performed on clients with **contagious conditions**, such as pink eye, cold sores, open wounds, or similar issues.
- If you are experiencing an illness or active contagious condition, please contact Pink Mantis Beauty as soon as possible so we can determine the best course of action.

Sanitation, Licensing & Safety

- All brushes, tools, and products are kept sanitary and are **sanitized between every makeup application**.
- Any skin condition should be reported to the artist prior to application; a small test may be performed if needed.
- Clients agree to **release the artist, Stephanie Wilson / Pink Mantis Beauty, from liability** for any skin complications due to allergic reactions.

Pink Mantis Beauty follows **TN State Board of Cosmetology** standards. Licensed artists must complete **750+ hours of sanitation and safety training**. We also stay up-to-date with **CDC and Tennessee Department of Health** guidelines. Due to COVID-19 and other health considerations, we take all

reasonable precautions to avoid contamination and maintain a safe service environment. A full business COI Liability Policy info can be provided her request.

5. Photo & Media Release

- The artist reserves the right to take photos and/or videos of finished hair and makeup for use in **portfolios, social media, websites, and promotional materials**.
- If you **do not** wish to be photographed or recorded, please notify the artist **in writing before the appointment**.

NDA / Confidential Clients

- For celebrity, high-profile, or private clients, Pink Mantis Beauty can provide a **Non-Disclosure Agreement (NDA)** upon request.
- We will also sign a client-provided NDA when appropriate.
- Clients are encouraged to share **photographer information** so Pink Mantis Beauty can request press images and BTS (behind-the-scenes) photos after shoots, where permitted.

6. Confidentiality & NDA Summary

Pink Mantis Beauty may share confidential information with participating artists, and clients may share confidential information with Pink Mantis Beauty.

In general:

- “Confidential Information” includes business, financial, client, brand, and project information not publicly known, as well as any documents or materials created from that information.
- Receiving parties agree to **keep this information confidential**, use it only for agreed purposes, and not share it without permission (except as required by law).
- Confidentiality continues until the information becomes public through no fault of the receiving party, or as otherwise defined under applicable law.
- Each party keeps ownership of its own confidential information and does not grant licenses or rights to develop competing services from it.
- Nothing in this section forces either party to move forward with any business deal; that must be set out in a separate signed agreement.

(Your full NDA language is more detailed. You can link or attach the full NDA for clients who need the complete legal text.)

7. Limitation of Liability

To the maximum extent permitted by law, in no event will Pink Mantis Beauty or its owners, employees, contractors, or affiliates (“Pink Mantis Beauty Parties”) be liable for any injuries, losses, claims, or damages of any kind. This includes any direct, indirect, special, exemplary, punitive, incidental, or consequential damages, whether based in contract, tort, or otherwise, even if advised of the possibility of such damages, arising out of or in any way connected with:

1. This agreement or these terms;
2. Any use of Pink Mantis Beauty member services or beauty services by you;
3. Any failure, delay, or inability to use any part of the Pink Mantis Beauty website, booking tools, or applications; or
4. Any acts or omissions of a Pink Mantis Beauty professional at your home, venue, or any other location, whether related to the provision of beauty services or otherwise.

Pink Mantis Beauty may modify its services, website, booking tools, and pricing structure at any time, at its sole discretion and without prior notice. This may include removing, adding, or changing features or pricing.

Pink Mantis Beauty has no liability to you for any such changes. If you object to any changes, your sole remedy is to **stop using** Pink Mantis Beauty services. Continued use after changes are posted means you accept and agree to the updated terms and pricing.

8. General Terms

- **Choice of Law:**
- These policies and terms are governed by the laws of the **State of Tennessee**, without regard to conflict-of-law rules.
- **Equitable Relief:**
- Unauthorized use or disclosure of confidential information may cause irreparable harm. Pink Mantis Beauty may seek injunctions or other equitable remedies in addition to any other legal rights.
- **Amendments:**
- Any changes to these terms will be in writing and considered effective once posted on this site or otherwise provided to you.
- **No Assignment:**
- You may not assign your rights or transfer your obligations under these terms without written consent.
- **Electronic Signatures:**
- Electronic acceptance, including online bookings and digital signatures, is treated the same as a handwritten signature.
- **Severability:**
- If any part of these terms is found invalid or unenforceable, the rest will remain in effect.
- **Waiver:**
- A failure to enforce any part of these terms is not a waiver of any right or provision.
- **Entire Agreement:**
- These Policies, Terms & Privacy, along with any signed contracts for bridal or special services, make up the entire agreement regarding your use of Pink Mantis Beauty's services.